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Fiscal Year:	FY 2013	Task Last Updated:	FY 08/03/2012
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Project Title:	Assessing and Mitigating the Impact of Transmission Delays on Teleoperations		
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Division Name:	Human Research		
Program/Discipline:	HUMAN RESEARCH		
Program/Discipline Element/Subdiscipline:	HUMAN RESEARCHSpace Human Factors Engineering		
Joint Agency Name:	•	TechPort:	No
Human Research Program Elements:	(1) $\mathbf{SHFH}\mathrm{:Space}$ Human Factors & Habitability (archival in 20	17)	
Human Research Program Risks:	(1) HSIA :Risk of Adverse Outcomes Due to Inadequate Human	n Systems Integration Archite	ecture
Space Biology Element:	None		
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Space Biology Special Category:	None		
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City:	Moffett Field	State:	CA
Zip Code:	94035-1000	Congressional District:	18
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Project Type:	GROUND	Solicitation / Funding Source:	Directed Research
Start Date:	10/01/2010	End Date:	09/30/2014
No. of Post Docs:	1	No. of PhD Degrees:	
No. of PhD Candidates:		No. of Master' Degrees:	
No. of Master's Candidates:		No. of Bachelor's Degrees:	
No. of Bachelor's Candidates:	2	Monitoring Center:	NASA JSC
Contact Monitor:	Whitmore, Mihriban	Contact Phone:	281-244-1004
Contact Email:	mihriban.whitmore-1@nasa.gov		
Flight Program:			
Flight Assignment:	NOTE: Extended to 9/30/2014 per M. Whitmore/JSC (Ed., 3/24/14) NOTE: Extended to 3/30/2014 per E. Connell/JSC (Ed., 7/3/13)		
Key Personnel Changes/Previous PI:	None		
COI Name (Institution):	Ellis, Stephen (NASA Ames Research Center) Kaiser, Mary (NASA Ames Research Center)		
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> The objective of the Directed Research Project (DRP) titled "Assessing and Mitigating the Impact of Transmission Delays on Teleoperations" is to examine coupled human-system performance in the presence of temporally varying communication delays between the human controller(s) and remotely operated robot(s), and to propose countermeasures for delay-induced performance decrements. This DRP will be conducted in support of the NASA Enabling Technology Development and Demonstration (ETDD) Program's Human Exploration Telerobotics (HET) Project, in which ground-station operators will control robotic assets on board the International Space Station (ISS). Specifically, the DRP will concentrate on the element led by NASA ARC that is focused on ground-to-orbit control of the "Synchronized Position, Hold, Engage, and Reorient Experimental Satellites" (SPHERES) free-flying robots on the ISS. The DRP will focus on the range of time delays encountered in the ground-based control of the robotic assets on ISS, ranging from 20-50 ms (effectively for line-of-sight communication) up to 2-10 s for multiple satellite ground-station relayed (Tracking and Data Relay Satellite System, or TDRSS, and associated ground network) communication, and, in particular, as delay instantaneously varies because of real-time changes in communication paths and data buffering.

> First, we will conduct human-in-the-loop (HITL) performance experiments using visual display of a dynamic simulation representative of a variety of SPHERES operations requiring different movement precision under this range of time-delay conditions. Next, we will examine HITL performance under these conditions employing mitigation techniques for short time delays such as prediction algorithms that generate compensatory in command signal lead and, for longer delays, predictive "feed-forward" graphical overlays that "look ahead" and provide a virtual view showing the future pose and location of the robot. The goal of the second of the studies is to understand the performance trades between these techniques in a wider variety of environmental and latency conditions than is usually achievable during in situ experimentation.

> Finally, based on these empirical HITL results, we will design and test a strategy for combining and gracefully switching between mitigation techniques as telerobot system time delays vary across the millisecond to second range.

> To conduct the DRP studies, we will build our experiment testbed derived from elements of the HET ground-to-orbit SPHERES task, encompassing ground operator user interfaces as well as computer-based simulations of the SPHERES robots and ground-ISS communication links. This strategy allows us to run HITL tests that will reduce the operating environment to offer sufficient flexibility and control for human performance experiments, yet still maintain salient features of the HET tasks key for face-validity and applicability of the results. The results from our experimental studies will help define more focused and scientifically revealing experiments that could subsequently be conducted on the ISS.

> The aims of the proposed work are: 1) to employ human-in-the-loop (HITL) testing to empirically investigate the impact of variable communication delays, with latencies spanning from tens of milliseconds up to approximately five seconds, on coupled human-system performance for telerobotic systems; 2) to evaluate empirically the efficacy of existing time delay compensation schemes for this range of latencies for telerobotic tasks and control modes that have different required movement precision levels; and 3) to use the data resulting from these studies to identify the trade points between latency compensation schemes as a function of time delay and required task precision and then design and test strategies for gracefully switching between mitigation techniques as telerobot system time delays vary.

> The guidelines, tools, mitigation techniques and performance metrics developed from this research will help provide a rational basis for the design of teleoperation tasks to be carried out in the presence of communication delays. These products will in turn assist subsequent task, technology design, and validation experiment decisions regarding acceptable or desirable delay compensation techniques and define at what point to engage more autonomous operational modes.

Task Description:

This research is directed because it contains highly constrained research, which requires focused and constrained data Rationale for HRP Directed Research: gathering and analysis that is more appropriately obtained through a non-competitive proposal.

Research Impact/Earth Benefits:

Potential Earth benefit from this work is for time-delayed teleoperation via the Internet or space satellite communication networks. Domains to which results of this work may ultimately be applied include telesurgery and remote piloting of unmanned autonomous vehicles (UAVs).

Since the last year's Task Book report, we have completed two full studies without experimentally added time delay. Results from these zero-latency studies have allowed us to develop a geometrical model to assess and compare operator performance and new analytical methods to quantify operator performance during the teleoperation task. These results have been essential for identifying suitable task difficulty (rotation parameter) levels and latency ranges that we will use in our forthcoming time-delay experiment, for which pilot studies have been completed. To better understand teleoperation system users' capabilities under long time delays and, ultimately, to enable examination of compensation techniques for these time delays, we are analyzing the robustness of the classical finding

that for delays above ~250 ms operators can no longer maintain smooth coordinated manual control but instead resort to a move-and-wait strategy. To test the generality of this finding and, in particular, to investigate whether the critical latency associated with the onset of move-and-wait behavior is indeed invariant, we have found a quantitatively modulated stressor that directly impacts the difficulty of a manually driven experimental teleoperation task.

The specific task we have selected is a three-dimensional Fitts-like task in which the participants move a cursor from a central starting location to touch a variably sized sphere target. The experiments were conducted in a virtual environment simulation presented in a stereoscopic head-tracked head-mounted display (HMD). The task itself is inspired by the NASA Human Exploration Telerobotics Project's SPHERES (for Synchronized Position Hold Engage Re-orient Experimental Satellites) element.

The experimental stressor entails interposing a three-axis rotational misalignment between the visual display and manual input coordinates. We have chosen rotational misalignment as a stressor because it represents a problem commonly encountered in teleoperation: that of the remote camera not being optimally aligned with the operator's input coordinates.

In the zero-latency studies reported here, our primary goals have been to

1) Examine the utility of this stressor in modulating task difficulty level across a broad range, spanning from almost subliminal to levels that make smoothly coordinated three-dimensional manual control almost impossible;

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2) Cross-validate several metrics that we will use to quantify the degree of performance disturbance arising from application of the stressor; and

3) Formulate an analytic computational theory that takes into account both the specific geometry of the misalignment and the location of targets to predict the degree of disturbance arising from application of the stressor.

In the previous literature, the problem of telerobot input-to-display rotation has typically been addressed for misalignments about the user's control yaw axis, but only rarely for pitch or roll misalignment. Moreover, there have been no systematic studies comparing the pattern of the disturbance between these three canonical misalignment axes. The comparison between control-display misalignment axes was a main objective of these initial empirical studies.

We use the term Misalignment Disturbance Function (MDF) for metrics such as movement time and path length that describe the disruption in user performance due to input-to-display rotation. To our knowledge, there has heretofore been no computational theory predicting the MDF based on geometric relation between rotation and target location for this type of task. We believe that the functional form of the MDF will not only be important for developing a theory of user response to control-display misalignment, but also for demarcating the effects that will be attributable to time delay once non-zero latencies are introduced into this specific teleoperation task.

In our first full study with zero latency, we collected data from 20 participants (12 M, 18 F) in order to characterize the control disturbance introduced by our input-to-display misalignment stressor. Each task trial began when the response cursor driven by the participant's dominant hand was positioned at the central start point and a button press was applied with the nondominant hand. Participants were instructed to "make a smooth coordinated movement as quickly and comfortably as possible" from the start point to the target. Upon cursor contact with the target, the initial center starting point would reappear and the process was repeated for the next trial. Participants practiced this task during an initial familiarization and training phase both with zero input-to-display rotation and with misalignments. The complete movement trajectory for each trial was recorded and time stamped, providing direct measurements of overall movement time and trajectory path length.

The following three independent variables were used in this first study: 1) axis or misalignment rotation in either pitch, yaw or roll with respect to fixed laboratory coordinates; 2) rotation angle about the respective axis at ten discrete levels between zero and 180 degrees with participant-specific randomization; and 3) the rotation axis presentation sequence to balance for the six possible pitch-yaw-roll rotation axis orders. (Two extra participants, yielding the final total of 20, were later included as their data did not affect the planned statistical analyses.) A set of ten trials, each with a different target location, was completed for each rotation angle and axis. All ten rotation angles were completed for one rotation axis before commencing the next axis. Only data from the last seven trials in each set were used; the first three in each set served as practice during which participants could explore the rotation condition. The ratio of target size to distance from the starting point was held constant to maintain a uniform Fitts Index of Difficulty for the seven data trials.

Movement time and trajectory data from all twenty participants, pooled across all experiment conditions, were significantly positively correlated, indicative of a speed-accuracy tradeoff in their performance. Analyses of Variance (ANOVAs) conducted separately on path length and movement time (transformed to correct for data skew) produced identical results. These ANOVAs showed a significant effect of rotation angle and an interaction between rotation angle and axis, but did not reveal a significant effect of the sequence of rotation axis. General features of the data indicate that the MDF, whether expressed in terms of movement time or path length, reaches a peak at or near 120 degrees for all axes and that the peak's magnitude was significantly greater for rotation about the roll axis.

The results from this study indicate that the MDF, i.e., the effect of the control-display rotation, is not isotropic with respect to axis of rotation: roll produces a distinctly larger nonlinearity and peak magnitude. We conjecture this is due to the displacement arising from the roll misalignment being projecting into the participant's two key body reference axes, i.e., the lateral (left-right) axis and the vertical axis (usually aligned with gravity), which contrasts with pitch and yaw disturbances being projected into only one of these axes in the frontal plane. Our results for generalized, isotropic three-dimensional motion confirm earlier suggestions (Smith & Smith, 1962) that roll misalignments may be distinctly more difficult.

In addition to the amount of rotation, the orientation of the rotation axis could a key model parameter to predict behavioral consequences of rotations in general. In a second zero-latency experiment, we carefully controlled target location. Data from this experiment (still being analyzed) provide evidence that target direction with respect to the rotation axis predicts aspects of performance.

To estimate spatial discontinuities in recorded movement trajectories, we are developing computational tools to detect "change points" at which spatial and temporal derivatives change abruptly, indicating that participants were not able to locally adhere to our instruction for smooth movement. This discontinuity metric also correlated significantly with movement time and path length MDFs in our experiments.

We have derived a straightforward geometric description of the spiral movement paths experimentally observed for large rotational misalignments. Under the assumption that individual trial movement trajectories lie in a plane perpendicular to the axis of rotation, this geometrically founded model indicates that the MDF is well characterized by a simple secant function for rotations up to \sim 65 degrees.

The two investigations conducted this year have enabled us to isolate a set of multi-axis rotations and target locations for the design of a non-zero latency version of the experiment that is tractable in terms of expected participant time commitment and effort, while still offering a sufficient span of task difficulty. Pilot tests with these difficulty levels have been completed with three participants, indicating that a small number of discrete latencies settings below one second will enable us to examine with sufficient resolution the hypothesized impacts of interactions between latency and task difficulty in terms of the resultant MDF.

Task Progress:

Bibliography Type:

Description: (Last Updated: 04/13/2017)

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Papers from Meeting Proceedings	Ellis SR, Adelstein BD, Yeom Y. "Human control in rotated frames: anisotropies in the misalignment disturbance function of pitch, roll, and yaw." 56th Annual Meeting of the Human Factors and Ergonomics Society, Boston, MA, October 22-26, 2012. 56th Annual Meeting of the Human Factors and Ergonomics Society, Boston, MA, October 22-26, 2012. Proceedings. In press, August 2012., Aug-2012	
Papers from Meeting Proceedings	Yeom Y, Ellis SR, Adelstein BD. "Discontinuity detection algorithm for three-dimensional trajectory data analysis i telerobotics." 56th Annual Meeting of the Human Factors and Ergonomics Society, Boston, MA, October 22-26, 20 56th Annual Meeting of the Human Factors and Ergonomics Society, Boston, MA, October 22-26, 2012. Proceeding In press, August 2012., Aug-2012	